



CHROMEBOOK CARE PLAN

As part of Lincoln Unified School District's digital learning program, the District is offering a Chromebook care insurance plan. The Chromebook Care Plan is available as an *optional* coverage to protect Lincoln Unified School District Families from accumulating financial responsibilities due to accidental damage or theft (see definitions below) of school-issued Chromebooks.

What is the cost?

The cost of the plan is \$25 per device for the school year. You may sign-up for the Chromebook care plan at www.lusd.net/insurance

Do families have to purchase the Chromebook Care plan?

No, the plan is optional. Students will be allowed to take electronic devices home whether they have the insurance plan or not. As with all school equipment, books and materials, families will be responsible for the cost of lost or damaged items.

Plan Duration

- Coverage begins when you sign-up for the plan and ends at the end of the school year unless your student is attending summer school.
- Insurance is available to purchase at the beginning of the regular school year until September 30th. The only exception will be for a new student enrolling in school after this date; however, the insurance must be purchased within 30 days of enrollment.

Refunds

- There will not be any refunds. If a student de-enrolls from the school, and then returns later in the school year, the policy will still be in effect until the expiration date of the original policy.

Deductibles

- First covered repair or incident - \$0 deductible
- Second covered repair or incident - \$10 deductible
- Third covered repair or incident - \$20 deductible
- After 3 repairs or replacements the policy is void for the remainder of the duration and parent/guardian is responsible for all damage or loss of the device.

Incentives

- Beginning in 2019/20, students who file no claims during the duration of their policy and maintain their device in good condition (fully functional and with no significant cosmetic damage; as determined by site staff) will receive a \$5 discount on the second year of coverage and each subsequent year up to 3 years.
- Discounts only apply to students who have purchased coverage during the previous coverage period(s).

Parent Duties in the event of loss or damage

- Parents are to have their child report the loss or damage to the site designated staff immediately following the loss or damage.
- Notify the local police if the loss is due to theft, burglary, robbery, or vandalism. Parents must provide the official police report to the site designated staff.

Fraud, Concealment and Misrepresentation

- Coverage may be denied if the student willfully defrauds, conceals, and/or misrepresents any material information about the cause of damage or loss of the device.

Settlement Option

- Lincoln USD will pay for the cost of repair of the insured device to include parts and labor. If the device cannot be repaired, an equivalent replacement will be provided. If a replacement device is provided, this coverage will transfer to the replacement device for the duration of the policy. While a student's device is being repaired, the student will be issued a loaner device. The policy will cover the loaner device until the student's original device is returned or a permanent replacement device is issued.

Details of Coverage

- Accidental damage, drops, liquid spills, and submersion
- Theft, burglary, and robbery (each require official police report)
- Vandalism (requires school administrator incident report)
- Fire, flood, or other natural disaster
- Power surge, mechanical failure or defect

What is not covered

- Abuse or misuse of the device
- Cosmetic damage (stickers and defacing of computer)
- Dishonest and/or intentional acts
- Unexplained loss or mysterious disappearance
- Loss or damage to accessories (power cords, cases, Wifi Hotspot Devices etc.)
 - (if you lose or damage one of the above items you will be responsible for full replacement cost)
- Tampering with or unauthorized attempts to repair the device

Transfers

- If a student transfers to another school site within Lincoln USD during the policy duration, the coverage will transfer to the new site and remain in effect until the end of the coverage period.
- If a student transfers to a site outside of Lincoln USD, the coverage does not transfer to the new district or school and the device must be immediately returned to the original site.

Unauthorized Device Modification

- District/Destiny barcodes are not to be removed. These barcodes must be visible at all times. If barcodes are missing, the student must deliver the device to the school site designated staff to rectify the issue. If school staff identifies a device missing barcodes and the student has not reported it, the site staff will need to address the issue. Personal markings and/or defacing a district device of any kind is prohibited.

Hacking or Devices

- Tampering/hacking of any district device is prohibited. Performing this action may result in loss of stored work and/or device functionality. If device does not function, student must return the device to the designated school site staff. Use of district device to attack other systems is prohibited.

2019-20 Repair Costs

Repair Description	Price
Keyboard Replacement	\$80
Screen Replacement	\$50
Power Adapter Replacement	\$30
Wifi Hotspot	\$80
Chromebook full replacement	\$220

**Prices are subject to change. Revised August 1, 2019.*